Airlink+ RMA Request Form

47606 Kato Rd , Fremont , CA 94538
Tel: 1-888-746-3238 Email: rma@airlinkplus.com

RMA #	Name:
	Address:
Date Issued: / /	
	Requested by:
RMA Issued by:	Phone:
❑ Repair ❑ Replace	Fax:
	Email:

Purchase Date	Item	Serial #	Problem/Description/Comment

RMA Policy:

1.ALL MERCHANDISE REFUNDED FOR EXCHANGE OR REPAIR MUST HAVE RETURN MATERIAL AUTHORIZATION NUMBER (RMA). CLEARLY PRINT THE RMA NUMBER ON THE RETURN BOX.
2.THE FOLLOWING INFORMATION MUST BE PROVIDED TO REQUEST A RMA NUMBER AIRLINK+ ITEM NUMBER, SERIAL NUMBER, PROOF OF PURCHASE (RECEIPT), AND A DETAILED DESCRIPTION OF THE DEFECT.
3.ALL MERCHANDISE RETURN MUST BE SHIPPED FREIGHT PREPAID, PRODUCTS NEED TO BE RECEIVED WITHIN 14 DAYS OF THE RMA ISSUANCE DATE.
4.AIRLINK+ MUST BE NOTIFIED OF ANY DEAD ON ARRIVAL (DOA) WITHIN 7 DAYS OF THE INVOICE DATE.
5.AIRLINK+ IS NOT RESPONSIBLE FOR DAMAGES AS A RESULT OF IMPROPER USAGE OF AIRLINK+ PRODUCT BY THE CUSTOMER.
6.REGULAR SHIPPING SERVICES FOR RMA, FOR EXPRESS SERVICE, REQUIRES RMA DEPT. APPROVAL IN ADVANCE.
7.SEND RMA PRODUCT UNITS ONLY. AIRLINK+ RMA DEPT. WILL ONLY SHIP BACK UNITS AND NOT PROVIDE ACCESSORIES.

TERMS AND CONDITIONS ARE SUBJECT TO CHANGE WITHOUT NOTICE